

Certificate GB26/00000150

The management system of

Etrading Software Limited

SGS

Randall House, 6 Dowgate Hill, London, EC4R 2SU United Kingdom

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

Information technology — Service Management — Part 1: Service management system requirements

For the following activities

The service management system of Etrading Software Limited for the provision of governance, technical delivery, operational support and continuous improvement services from its London and Manila offices.

This certificate is valid from 01 September 2026 until 01 September 2029 and remains valid subject to satisfactory surveillance audits.

Issue 1. Certified since 01 September 2026

Certified activities performed by additional sites are listed on subsequent pages.

L. Moran

Authorised by

Liz Moran

Business Manager

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Certificate GB26/00000150, continued

Etrading Software Limited

SGS

ISO/IEC 20000-1:2018

Information technology — Service Management — Part 1: Service management system requirements

Issue 1

Sites

Etrading Software Limited

27th Floor, RCBC Plaza Tower 1, 6819 Ayala Ave, Makati City, 1200 Metro Manila, Philippines



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